

Customer Release Notes - Release 06.00

Products:

PostScript Printer Description (PPD)

New Items:

The PPD is now a single product that supports both Macintosh and Windows platforms.

Known Problems, Limitations and Workarounds in This Release:

Windows and Macintosh Platforms

On the Device Options screen, the Installable Options includes the Driver Resource Version, and Paper Catalog Version. Even though the user is presented with a Change Settings option and a blank field, it is strongly recommended no change be made. If the blank field is selected as an option, important print settings will not be forwarded with the job stream, causing the file to not print.

Windows Platform

There is a known issue when specifying a Custom Page Size in the Paper Size box listed under Paper/Output on the Advanced Options screen. Microsoft Word ignores the settings. The vendor suggests, for Custom Page Sizes to work correctly, to use the Custom Forms option. Add Custom Forms to Windows and then choose those form names in Word. Use the newly added forms used instead of the Custom Page Size. Refer to the Knowledge Base on Microsoft's web page for more information on how to use this feature.

The Collate option on the Print Screen dialogue on the PPD for Windows is controlled by the application and the results may not be as expected. For the Collate option to work correctly, use the Collate option listed under Printer Features on the Advanced Options screen. This option is controlled by the PPD, and will result in accurate output.

If Paper Size changes are requested for individual pages within a job when running Microsoft Word, Finishing may not be as expected. Options such as Jogging, Stapling, and Offset Stacking are not disabled for individual pages, and are included when the job is sent to the printer.

When running Framemaker 7.0 in Windows 2000, the number of Copies entered on the Print Screen dialogue has precedence over Copies entered on the Advanced Options screen resulting in unexpected output.

Macintosh Platform

When selecting a job using the Pamphlet option within Acrobat 6.0, the application emits an additional page command. This extra command may result in the job mismatching at the printer.

When selecting Page Features on the Advanced Options screen, on a system installed with the Operating System 10.3, there may be a slight delay before the feature selected is displayed in the corresponding area. Later versions of OS 10.3 are expected to include performance improvements.

Previous Release Problems That Have Been Fixed:

The Booklet Maker Trim function is now working properly when running applications in Microsoft Windows NT.

Constraints previously not working have been enabled for the following:

- 1-sided body papers requesting Printing Mode Pamphlet, and both 2-sided modes
- 1-sided Cover papers requesting "Print Side 2" and "Print Both Sides."
Blank and "Print Side 1" - 1-sided covers are still possible on a 2-sided job.